

CHRIS CAMPANA

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OVERVIEW

- Performed customer support, management and system implementations of information systems on and off site worldwide, including sites in Canada and Asia.
- As a consultant, created websites and set up content management systems for multiple clients.
- Streamlined many processes within information systems, combining SQL scripts and scheduled tasks. Tasks that averaged multiple days to complete were shortened to hours.
- Responsible for development of PL/SQL scripts used in migration of hundreds of thousands of records as part of the Merrill Lynch/Bank of America merger, as well as other PL/SQL stored procedures.

EMPLOYMENT

TravelClick, Atlanta, GA (04/14 – 02/16) *Database Analyst*

- Executed and managed migration and ETL of data from raw text files to Microsoft SQL Server to Data Warehouse, working with account managers, business intelligence team and developers
- Monitored, quality checked and queried data in each step of ETL process to ensure data integrity and reliability, including writing and debugging SQL Server queries, stored procedures and functions

Landis+Gyr, Alpharetta, GA (09/12 – 04/14) *Data Support Engineer*

- Lead Gridstream Advanced Metering Infrastructure system installations, troubleshooting installation issues on various customer environments, working with the customer on a regular basis
- Developed PowerShell scripts for use in monitoring Gridstream IT systems (integrating Microsoft Messaging Queues, Windows Services, Windows Task Scheduler & Application Pools)

Ista North America, Alpharetta, GA (02/11 – 09/12) *Account Manager and Operations Analyst*

- Focused on the long term client needs as well as day-to-day issues, managing issues via JIRA
- Long-term client needs included strategies for customer base expansion and projects to automate manual processes, which would save time and money for application users
- Served as manager on projects, facilitating timelines, documentation, and communication between technology teams and end users as well as managing change control

Meridian Technologies, Inc, Jacksonville, FL (09/09 – 12/10) *Database Developer/Consultant*

- As consultant to Bank of America, part of the Direct Investments and Personal Retirement Technology Team to develop a client referral program to support global client coverage and relationship deepening, performing any duty involving Oracle DBMS or PL/SQL scripts

EDUCATION

Bachelor of Science, Information Systems, December 2008
Kennesaw State University, Kennesaw, GA

SKILLS

Technical Skills & Environments

- RDBMS – Microsoft SQL Server 2005/2008/2012, Oracle 10/11, MySQL 5.0/5.1/5.5/5.6/5.7
- Able to create and manage applications and websites using HTML5, CSS3, PHP, JavaScript, jQuery, Bootstrap, git, Adobe Photoshop, and WordPress & other CMS
- Able to script using Windows Powershell as well as batch scripting with incorporation of Windows Server tools such as Task Scheduler
- Able to read and debug object oriented languages for support and troubleshooting (e.g. C#, .NET)
- Microsoft Office – Word, PowerPoint, Excel, Visio, Project and Access
- Pentaho ETL tools, Tidal scheduling tools, JIRA ticketing system

Other Skills & Qualities

- Dedicated, problem solver, creative, good communicator, good listener, detail oriented, self-motivated
- Interned at entertainment company, managing its portfolio of websites
- Worked as a restaurant server while in college developing customer service skills
- Enjoy riding my bike, being outdoors and playing tennis and ping pong
- Served on the Board of Directors for Home Owners Association